

450-349-0410

rv@dentalmo.ca

**Appointment Cancellation Policy**

We would like to inform you of our appointment cancellation policy and highlight the significant impact that unreported absences have on our clinic. Please take note of the following points:

We kindly ask that you notify us at least 48 business hours in advance if you need to cancel your appointment.

Your appointment requires careful preparation from our dental team, including reviewing your file, planning the procedure, preparing the treatment room, and sterilizing the instruments.

Failure to attend scheduled appointments disrupts our operations and generates financial costs for the clinic, particularly regarding staff compensation.

In addition, it prevents us from addressing the urgent needs of other patients in pain who require immediate care.

As a sign of understanding and acceptance of this policy, please write your full name below:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Dentalmo Dental Clinic reserves the right to charge a $50 fee to my account for any missed appointment or cancellation made within less than 48 hours.

Patient’s signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Thank you for your cooperation.